



# HOIST® PRODUCT WARRANTY

Please check the product Owner’s Manual for complete warranty information.

HOIST Fitness Systems warrants this product to the original purchaser to be free from defects in workmanship and/or materials under normal use or service. If at any time a component part is defective, HOIST Fitness Systems shall repair or replace it (at HOIST Fitness Systems discretion) in accordance to the terms listed below. This warranty does not cover costs of removal, transportation or reinstallation. This warranty shall not apply if the defect was caused by misuse, neglect or normal wear and tear of the product purchased.

## WARRANTY CLAIMS

All claims require: Model number(s), Serial number(s), Date of installation and any information supporting the existence of the alleged defect.

**COMPLETE WARRANTY REGISTRATION ONLINE:** Visit [www.hoistfitness.com](http://www.hoistfitness.com) and click on the Support/Warranty Registration link.

Starting from the original date of purchase, normal wear and tear shall be considered as the following:

COMMERCIAL WARRANTY	LIGHT COMMERCIAL WARRANTY	RESIDENTIAL WARRANTY
<p><i>RS, RPL, CF, CMJ, HD, HS, KL, MotionCage and MotionCage Studio</i></p> <p><i>Our Commercial Warranty applies to facilities that charge monthly membership dues and/or where the equipment would be used by more than 50 people per day.</i></p>	<p><i>Mi5, Mi6, Mi7, MiSmith, Mi7Smith, H &amp; select HF and V-Series units</i></p> <p><i>Our Light Commercial Warranty applies to facilities that DO NOT charge monthly membership dues and where the equipment would be used by no more than 50 people per day. Examples of Light Commercial facilities include hotels, apartment complexes, personal training studios, fire stations, police stations, etc., that meet the criteria stated above.</i></p>	<p><i>Mi5, Mi6, Mi7, MiSmith, Mi7Smith, H &amp; select HF, V-Series units</i></p> <p><i>Our Residential warranty applies to equipment used in a home setting and where the equipment will be used by home occupants only.</i></p>
<p><b>Body/Frame:</b> 10 Years</p> <p><b>Structural Moving Parts:</b> 5 Years</p> <p><b>Bearings, Bushings, Pulleys:</b> 3 Years</p> <p><b>Finish/Paint, Cables, Upholstery and Accessories:</b> 1 Year</p> <p><i>Applies to defects from manufacturer only</i></p>	<p><b>Body/Frame:</b> 10 Years</p> <p><b>Structural Moving Parts:</b> 5 Years</p> <p><b>Bearings, Bushings, Pulleys:</b> 3 Years</p> <p><b>Finish/Paint, Cables, Upholstery and Accessories:</b> 1 Year</p> <p><i>Applies to defects from manufacturer only</i></p>	<p><b>Body/Frame:</b> Lifetime</p> <p><i>Warranty for the lifetime of the product and applies to defects from manufacturer only.</i></p> <p><b>Structural Moving Parts:</b> 10 Years</p> <p><i>Applies to defects from manufacturer only</i></p> <p><b>Finish/Paint, Cables, Upholstery and Accessories:</b> 10 Years</p> <p><i>Applies to defects from manufacturer only</i></p>

**PLEASE NOTE.** HOIST® Fitness Systems Inc. neither makes, assumes nor authorizes any representative or other person to make or assume, any other warranty whatsoever, whether expressed or implied, in connection with the sale, service, or shipment of our products. We reserve the right to make changes and improvements in our products without incurring any obligation to similarly alter products previously purchased. In order to maintain your product warranty and to ensure the safe and efficient operation of your machine, only authorized replacement parts can be used. This warranty is void if parts other than those provided by HOIST Fitness are used.

**WHAT IS NOT COVERED BY THIS WARRANTY:** HOIST’s sole obligation under this warranty is limited to the repair or replacement of parts, subject to the additions below. This warranty does not cover costs of removal, transportation, delivery or reinstallation. You are responsible for freight charges on warranty parts. HOIST will accept parts covered under this warranty freight collect, provided that shipment has received prior approval.

**WARRANTY IS NOT TRANSFERABLE:** This warranty is not assignable and applies only in favor of the original purchaser/user to whom delivered. Any such assignment or transfer shall void the warranties herein made and shall void all warranties, expressed, implied or statutory. These warranties are exclusive and in lieu of all other warranties, including implied warranty and merchantability or fitness for a particular purpose. There are no warranties which extend beyond the description on the face hereof. If warranty replacement parts are shipped to you, you may be required to return the inoperable part.

**NO CONSEQUENTIAL DAMAGES:** HOIST is not responsible for economic loss; profit loss; or special, indirect, or consequential damages.

**PRODUCT SUPPORT:**

For product questions, please contact Product Support at [800.548.5438](tel:800.548.5438) or email [webprodsupport@hoistfitness.com](mailto:webprodsupport@hoistfitness.com)