



# **Warranty**

**February 2016**

## **Warranty**

All products manufactured by *ATLANTIS* Inc. are warranted **to the original purchaser** to be free from defects in workmanship and / or materials under normal use or service as follows:

**10 years:** Structural frame and structural moving parts, welds & weight stack plates

\*Labor costs related to these warranty items will be covered by Atlantis for 1 year following the delivery date provided that the equipment is located within Atlantis` or its distributors` service zones. Please refer to your sales invoice for any specifications regarding this warranty.

**5 Years:** Pulleys, bearings, bronze bushings and guide rods

**1 Year:** Plastic bushings, rubber handgrips, belts, cables, weight stack pins, seat hydraulics and any other parts not specified within the itemized parts

**1 year:** Atlantis accessory bars/handles

**180 days:** Upholstery

**90 Days:** Accessory Bars & Handles

### **Olympic platforms**

**1 year:** Manufacturing defects on metal frame, wood and rubber components.

**180 days:** Logo

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If at any time a component part is defective, *ATLANTIS* Inc. shall repair or replace it (at *ATLANTIS* Inc.'s discretion) within a reasonable period of time.

*This warranty does not cover costs of removal, transportation or reinstallation. This warranty shall not apply if the defect was caused by misuse, neglect, or normal wear and tear.*

*ATLANTIS* Inc.'s sole responsibility shall be to repair or replace the component within the terms stated above. *ATLANTIS* Inc. shall not be liable for any loss or damage of any kind including any incidental or consequential damages resulting, directly or indirectly from any warranty expressed or implied or any other failure of this product.

This warranty neither assumes nor authorizes any person to assume obligations other than expressly covered by this warranty.

*ATLANTIS* Inc. is not responsible for the repair or replacement of any parts that *ATLANTIS* determines have been subjected after the date of manufacture to alteration, neglect, abuse, misuse, normal wear & tear, accident, damage during transit or installation, fire, flood, or an ACT OF GOD.

**Damage in Shipping:** All *ATLANTIS* equipment is carefully inspected and warranted against defects in manufacturing. Responsibility for the safe and timely delivery of equipment rests solely with the transport carrier. It is the responsibility of the **CONSIGNEE** to note any damaged or missing goods on the bill of lading prior to signing off, and all claims must be submitted to *ATLANTIS* within 48 hrs of arrival at delivery site. Failure to comply will invalidate your right to any claim. Damage that is not apparent and discovered after delivery of the equipment must be brought to the attention of *ATLANTIS* both verbally and written within 14 days of delivery. Any delays in making such a claim will invalidate your right to any future claim. Please note that pictures and equipment serial numbers as well as invoicing information are required for claim purposes.

### **Warranty Claims**

A claim should include model number, serial number, proof of purchase, date of installation and all pertinent information supporting the existence of the alleged defect. All claims should be submitted via your point of purchase representative or with customer service, both verbally and written. Please refer to "Warranty Policy" above before submitting a claim.